

## **CISD TRAINING & CERTIFICATION**

Several of our Marketplace Chaplains Care Team members in strategic areas are trained and certified in Critical Incident Stress Debriefing (CISD) and ready to respond to major crisis events.

Our certified **Critical Incident Stress Debriefing Team** (CISD), helps persons who have been subject to a critical stress incident—an event that produces trauma. The goal is to debrief individuals who have suffered a traumatic event within 24 to 72 hours of the incident. The CISD Care Team will go through a seven-phase supportive, crisis intervention process focusing on the critical incident that helps eliminate or minimize the physiological and psychological symptoms of trauma. The earlier the debriefing, the greater the chance of success.

Many people debriefed by a CISD Care Team will not require any further counseling. Other people

may need more counseling and our CISD-certified chaplains can help screen and identify individuals who might benefit from additional support, care or psychological professional services, perhaps even through your EAP. Our chaplains will also continue their regular worksite visits and interaction with your employees as they did before the incident, furthering the personal touch of their ongoing care.

The Ontario Critical Incident Stress Foundation (OCISF) is the only organization in North America licensed to provide certification and designation of **CCISD** (Certified Critical Incident Stress Debriefing). OCISF's training is up-to-date, thorough and the OCISF Certification in CISD is a confirmation that our Chaplains have demonstrated a basic understanding of the nature and principles of CISD as well as knowledge, competency, and practical as well as applied ability.

**Another value-add advantage of Marketplace Chaplains to deliver A+ quality care to your most valuable asset—your employees!**

